

Quotes & Applications Specialist

We have an immediate opening for a technical-minded, personable, self-motivated individual to work in our Quotations & Applications department.

Responsibilities

- Process and respond to requests for quotation; includes system entry and fact checking for critical processing information
- Ensure quotes are returned to clients accurately and in a timely manner
- Answer client product questions and provide pertinent guidance or data when appropriate
- Follow-up on quotes to determine status of the project
- Interact with various internal departments as needed to effectively perform job duties

Requirements

- Be customer centered and possess great people skills—you will be regularly interacting with customers and representatives across North America
- Be detail oriented and highly accurate with all forms of communications and data entry;
 multitasking is often required
- Have experience at interpreting technical documents and plans
- Show the ability to discern when one similar product option is better than another
- Be a team player, proficient at general Customer Service related tasks
- Ideally have some experience from the lighting or a similar technical industry

Qualifications

- Must have a great personality and be able to work within a group setting
- Proficient in MS Excel and Word, experience with MRP systems is a plus
- Excellent communication skills, both verbal and written
- Knowledge of the lighting industry is a definite plus

Compensation

Birchwood Lighting, located in beautiful Southern California, offers a competitive package, which includes paid time off, health insurance and a retirement plan. Salary will be commensurate with experience.

About Birchwood Lighting

Headquartered in Orange County California, Birchwood Lighting is a leading, well-respected manufacturer of architectural grade standard, modified and custom lighting fixtures. We are a mid-sized company with positive growth in each of our 20+ years in business. Birchwood has a sales rep network of over 60 agencies throughout the U.S. and Canada. We are a customer driven company and the individual who joins this team will need to put the customer first.



To learn more about the company check out www.BirchwoodLighting.com.

Please email your resume and salary requirements/history to hr@birchwoodlighting.com.

Please no phone calls. All applications will be kept confidential.