

January 18, 2013

To the readers of EdisonReport.net:

On behalf of Toshiba LED Lighting Systems, I am addressing the WOAI story about our roadway luminaires which edisonreport.net posted a link to on January 17, 2013. I would like to set the record straight by offering a different perspective than the story provides.

First, during the installation rollout, a water infiltration issue was detected on less than 50 luminaires. It was a minor assembly issue with a crimped gasket.

Second, upon identifying the issue, Toshiba LED Lighting brought back all 23,000 luminaires to the factory to make adjustments, as a precautionary measure, at our own expense.

Third, we have redesigned the gasket and the assembly process to enhance the quality and durability of the luminaires. These measures have been implemented on all current and future Toshiba TGT roadway luminaires.

Toshiba LED Lighting is dedicated to bringing the best products to market. We stand behind them, and in the unlikely event something is not right, we are going to ensure it's fixed. Period. That's simply who we are and what we do.

Sincerely,

*Peter DallePezze*

Peter DallePezze  
Vice President of Marketing and Product Development,  
Toshiba International Corporation, LED Lighting Systems Division